

CITY MAKING INROADS IN LAND DELIVERY AS ROCKY CREST EXTENSION 4 BULK MUNICIPAL SERVICES INSTALLATION COMMENCES



At the ground breaking ceremony (L-R): City of Windhoek councillors; Cllr Ian Subasubani, Cllr Ananias Niizimba, Cllr Fransina Kahungu, Cllr Immanuel Paulus, Cllr Hileni Ulumbu, Cllr Matrid Ukeva, Her Worship Deputy Mayor Teckla Uwanga, with Mr. Jerome Mutumba Senior Manager for Corporate Communication and Marketing at DBN; Dr Nashilongo Shivute Director Otweya Land Developers; Mr. Fillemon Iiyambo of Ino-Harith Capital; City of Windhoek Mayor His Worship Muesee Kazapua, and Mr. David Nuyoma GIPF Chief Executive Officer.

The City of Windhoek continues to make inroads on land delivery to middle income groups, as yet another milestone was achieved when the City of Windhoek's Mayor Muesee Kazapua, at the ceremonial ground-breaking event unveiled the servicing of single residential erven in Rocky Crest Extension 4.

Otweya Land Developers.

Upon conclusion of the installation of bulk municipal services, the 300 erven comprising of mostly single residential erven with a combination of a few business erven, institutional and general residential block erven can be expected to be ready for sale by next year.

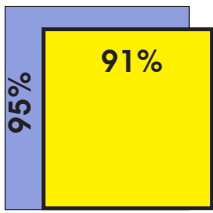
The ground-breaking ceremony took place on Wednesday 23 May 2018 and the installation of bulk municipal services is being carried out through a Public Private Partnership (PPP) arrangement between the City and

Additionally, the co-development of the general residential block erven into housing units will also take place once the installation of bulk services is concluded

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WATER ALERT

Windhoek's water consumption is alarming. During this summer extra caution to save water is required.



4 June 2018

Allowance 95%
(482970 m³)

Consumption 91%



This weekly water watch is available at www.windhoekcc.org.na

**BE CAREFUL!
SAVE WATER!**

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Editor's Desk



Editor, Scheifert Shigwedha
Internal Communications Officer

Dear residents, it gives us great pleasure to bring you yet another edition of the Aloe newsletter, over the years we have noted that energy consumption goes up during the winter months, with the increase in energy use also goes the increase in resident's energy spending, and thus households end up spending more on electric bills. The same applies also to the City of Windhoek, as payment to the electricity bulk supplier, Nampower, also goes up during winter.

In order to save up on energy bills this winter it is important to acquaint yourself with some useful tips on how to save energy while still staying warm throughout the winter. For example, one can install light bulbs that are energy efficient, when buying a heater consider heaters that requires less energy for heating, it is also ideal to allow sunlight through your windows during day time, as this can help keep your house warm through the day.

Given the grappling reality of the vulnerable children within our city, a caring heart goes along way, and in line with the City's corporate vision, "To be a Smart and Caring City by 2022", the City of Windhoek manages the Maxwillia Soup Kitchen, were 356 orphan and vulnerable children receive meals daily. During the winter months the meals served to the kids get adjusted to suitable warm winter meals, the food items served are supplied to the centre with the aid of external stakeholders. Good Samaritans that wishes to donate a blanket or warm clothing can make their donations to the City's Community Service Division on Tel.: 061-290 3509/3501.

ENVIRONMENTAL AUDIT FOR LISTED ACTIVITIES WITHIN THE WINDHOEK MUNICIPAL COUNCIL BOUNDARIES

The City of Windhoek through the Department of Economic Development and Community Services is busy auditing all businesses/industries and individuals that are operating listed activities (as per the Environmental Management Act No.7 of 2007) within the boundaries of City of Windhoek Municipal Council.

The first round of audit is scheduled from May to September 2018 in order to ascertain whether businesses/industries are in possession of Environmental Clearance Certificates (ECC) and approved Environmental Management Plans. Business/Industries without ECC will be allowed a period of six (6) months to obtain such documents by applying to the Environmental Commissioner at the

Ministry of Environment and Tourism. The Department is also utilizing this exercise to raise awareness on the environmental issues that may arise from operating businesses/industries with a potential to cause environmental harm.

For illustration purpose only.



For more information contact:
Tel.: 061 290 3529/2485

Further perusal through the rest of this Aloe edition, we bring your attention to amongst other the recent ground-breaking ceremony as officially launched by His Worship Mayor Muesee Kazapua. It is pleasing to note that soon Rocky Crest extension 4, will be populated with new residential development, as well as later on thereafter the subsequent extensions of Rocky Crest extension 5 and 7. The dire need for housing remain the main subject of concern at all levels of leadership and public domain, and City of Windhoek Strategic Transformation Plan 2017/2018 equally has prioritised improvement in the delivery pace and as well improved volumes of serviced even for residential housing.

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or via post at PO Box 59, Windhoek, or visit our website for more information at www.cityofwindhoek.org.na

PUBLIC NOTICE

The City of Windhoek will no longer accept Cheque payments for municipal services as from 1st April 2018. We trust upon your usual co-operation.

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Printed by: Department of Human Capital & Corporate Services





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as from 2019.

The co-development will consist of a mixture of residential flats and housing units and can be expected to be concluded and ready for sale within the next year and a half.

To date the City of Windhoek, continues to make considerable progress in the delivery of even for residential development through PPP initiatives.

The City embraces the PPPs as they contribute well in meeting the City halfway as the demand for residential houses is ever growing and outstripping the supply, due to many compounding factors such as; the pushing factors of citizen from rural e.g. poor rainy conditions in rural

areas, unemployment and pooling factors to urban areas e.g. perceived better living conditions, employment opportunities to name just a few.

At the event His Worship Mayor Muesee Kazapua, urged Developers to also consider meeting the City halfway in servicing land for housing development in the informal areas, as these areas are being left behind and the backlog for housing demand is higher and thus needing immediate intervention. The Mayor also stressed that Developers should not merely develop land for profit, but that affordability be the main focus.

The Mayor also requested that pre-allocation of land be considered, so as to allocate and provide land ownership to the people in advance while service installations are underway.

Also at the occasion Strategic Executive: Housing, Property Management, and Human Settlement, Mr. George Esterhuizen, pointed out that as part of the City's Strategic Transformation Plan 2017-2022 the City is committed to ensure the delivery of 4,554 serviced even in the next remaining years of the Strategic Plan.

He further highlighted that as part of the contribution to the partnership the City had to avail the land while the Developer brought the financing and technical expertise.

The Financing Partners for the Rocky Crest extension 4 development by Otweya Land Developers is composed of: Development Bank of Namibia (DBN), Government Institutions Pension Fund (GIPF) and Ino-Harith Capital.



Rocky Crest Extension 4 even being serviced.



CITY PARTICIPATED AT THE 20TH ANNUAL NAMIBIA TOURISM EXPO



Manning the Stand of the City of Windhoek at the Tourism Expo 2018, (L-R): Mr. James Karunga, and Mr. Kavena Tjiworo

City Tourism Section in the Department of Economic Development and Community Service plans to introduce a mobile application software that will provide information to tourist on tourism related information, such as information on hotels, guesthouses, restaurant and places of interest for tourist.

The City of Windhoek Stand was busy most of the time as people visited the to requested various information. The Annual Namibia Tourism Expo took place for the 20th time at the Windhoek Show Grounds and commenced on Wednesday, 30 May 2018 and concluded on Saturday, 02 June 2018.

During the event Minister of Environment

and Tourism, Hon Pohamba Shifeta, urged that Customs and Immigration Official should receive training on how to deliver excellent tourism service, as they play a crucial role by serving tourist at first point of entry, and that low standard of tourism service at entry point can cause decline in tourism numbers.

The Minister also indicated that the National Tourism Competitiveness Advisory Council and the Inter-Ministerial Committee are now in place and will play an import role to enhance tourism service and investigate on matters that hinders effective tourism growth.

The tourism sector greeted about 7,6 billion in revenue in 2015, and is

amongst the largest revenue generating sectors to the GDP.

At the official opening of the Namibia Tourism Expo, City of Windhoek Mayor Muesee Kazapua, denoted the appreciation of tourism growth and the good future prospects of tourism in Windhoek and Namibia at large.

His Worship Mayor Kazapua, also highlighted that Windhoek is centrally located and thus making it an ideal central point for tourism promotion in the country, and was well pleased to note that at this year's Tourism Expo exhibitors came from various corners of the continent to come and promote their tourism business.



DURING THE NATIONAL CLEAN-UP NAMIBIA CAMPAIGN



His Excellency the President Dr Hage Geingob, delivering a keynote address during the launch of the National Clean-up Namibia Campaign.



During the National Clean-up Namibia Campaign: His Excellency President Dr Hage Geingob (centre), Hon Governor Laura McLeod-Katjirua (right), and Ambassador Leonard Ilpumbu (left).



His Excellency Dr Hage Geingob collecting waste during the National Clean-up Namibia Campaign.



City of Windhoek Councillor Immanuel Paulus at a pre-cleaning event towards the National Clean-up Namibia Campaign.



City of Windhoek's Councillor Fransina Kahungu (centre) with community members during the National Clean-up Namibia Campaign.



City of Windhoek's Manager for Solid Waste Mr. Fred Koujo, with Deputy Rector of Namibia University of Science and Technology Dr. Gert Gunzel, during the National Clean-up Namibia Campaign.



First Lady Madam Monica Geingos, during the National Clean-up Namibia Campaign.

The City participated in the National Clean-up Namibia Campaign that took place on Friday, 25 May 2018. The City heeded the call from the President His Excellency Dr Hage Geingob, in order to remove waste from streets, riverbeds and open spaces.

His Excellency President of the Republic of Namibia Dr Geingob, launch the clean-up campaign as per theme: "Namibia, Health and Clean", on the morning of Friday 25 May 2018, at a ceremonial event at Green Mountain Road soccer field in Samora Machel constituency. At the occasion the President urged all Namibians to clean and ensure that

Namibia reclaim back its position of being the cleanest country in Africa.

For the Khomas region, the coordination of the clean-up campaign was done through the Khomas Regional Council, and the committee for the coordination of the campaign in the region was headed by the Governor Hon Laura McLeod-Katjirua. The City assisted the clean-up campaign with mobilising the waste removal fleet, and additional support was also provided through Rent-A-Drum, Ministry of Defence and other stakeholders that sponsored money and other supportive items whom amongst other included Standard Bank Namibia,

Coca Cola, ST- Freight Services, and entity members of Recycle Namibia Forum.

Manager for Solid Waste, Mr. Fred Koujo reflected that the cleanup campaign was a great success and that residents of Windhoek also showed up in large numbers to join in the clean-up campaign as per their respective constituencies and per logistical assembly points. Most of the waste collected was recyclable and was collected by Rent-A-Drum, while the none recyclables were delivered to the Kuperberg dump site. The national Clean-up campaign is anticipated to become a regular annual campaign.



SELF READING SMS

This service allows you to submit your monthly water/electricity meter reading via SMS. Below is the information on how to register and submit your reading.

1. Registration is a once off procedure

You will be required to register your cell phone number to an Account by sending an SMS with your account number and statement key to 269000. Please note, only one registration per Account is allowed but a single mobile phone can register to more than one Account.

Your SMS should look like this: **EXAMPLE**

mreg (space) accountNo*statementKey → send to 269000



The Account Number and Statement Key can be found on your monthly statement at the [indicated the position on the statement where the key is found]. Please note only the Statement Key on the latest statement will be accepted.

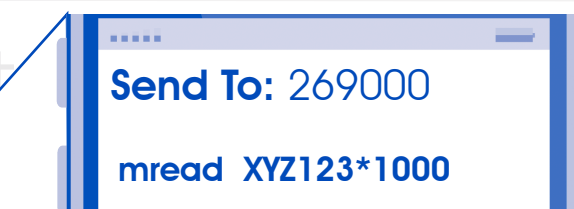


2. Reading Submission

Once your cell phone number is registered to an Account, you are eligible to submit your monthly reading by sending an SMS to 269000. Send separate SMSes for water & electricity readings.

Your SMS should look like this: **EXAMPLE**

mread (space) meterNo*reading → send to 269000



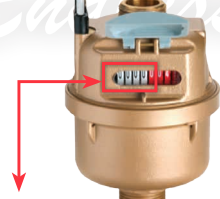
The Meter Number will be indicated on your statement. The reading to submit must be collected from your meter at home. Please note that only one reading per month will be accepted. **Send 2 (two) SMS readings separately per month, one (1) for electricity and one for (1) water. If you have multiple meters each meter's reading must be send seperatly.**

How to read your electricity meter



Read only the 5 white digits

How to take your water reading



Read only the first 4 black digits

NB: A FEE OF N\$1.00 WILL BE CHARGED PER SMS.

READINGS TO BE TAKEN AND SUBMITTED BETWEEN 20TH AND 31ST OF EVERY MONTH.

REGISTER BEFORE THE 1 JULY 2017. E-MAIL SELF-READINGS AND FAX READINGS WILL NOT BE ACCEPTED



WATER LEAKAGE REPORTING

City of Windhoek residents can report all water and sewer related problems (e.g. pipebreaks, sewer overflows etc.).

Enquiries Office Telephone Number: 061 - 290-2402 / 2162 (24h Hot line)

Clients are encouraged to have the following information at hand for us to log the call:

- ERF number
- Street name
- Suburb
- Type of problem (e.g. Burst water pipe, overflowing sewers, dysfunctional water meter, broken standpipe etc.)
- Clients name and Contact Number

Broken water mains can cause considerable damage to your home and property if they are not detected and repaired in good time. The leaks can not only flood your home but can also weaken streets and cause them to crumble. When such extensive damage occurs, fixing the main line can be both costly and time-consuming. This is because it may take homeowners a considerable period before they realize that the water line is leaking. It will be even harder to detect the leaks if they occur below the ground level. Leaks, one of the most stubborn plumbing problems, can appear in your floors, on your walls, and in your ceiling.



What is the Water Main?

Your water main is the line that links the plumbing system in your home to the public water supply. This pipe channels water from the public supply to the pipes in your home, ensuring that you have an adequate supply of water. Since this main water line is usually located underground, it cannot be accessed without digging. This is why it is important for homeowners to take precautions and spot the possible signs of a leak or other issues in this water line.



Signs of a Leak in Your Water Main

Considering how difficult it is to identify leaks, there are a few signs that homeowners can pay attention to and rely on as indicators of a leaking pipe in the home.

Here is a list of the most common signs to look out for:

- **Water in the Street** - This is perhaps one of the most common signs of a leaking main water line. When a pipe ruptures and the leaking water has nowhere to go, it will bubble up into the street. When homeowners notice bubbling water in the street, it is advisable to contact City of Windhoek immediately.
- **Water in Your Yard** - Other clear signs of a possible leak or leaks in the pipes are unexplained wet areas in the yard as well as sinkholes. Since these conditions can pose a significant danger to the children and animals in your compound, you should call for professional plumbing services once you notice the signs.
- **Puddles in Your Home** - Water that accumulates in your home, especially under sinks or on the floor, could be an indicator of a leak in the pipes. While some of the problems may be easy to detect, those behind walls and ceilings will not be easily visible. Having an inspection of your plumbing system will help to reveal these problems.
- **Wet Spots** - It is important to inspect the areas around sinks, toilets, and tubs. You should look out for discoloured areas or wet spots, as these may reveal to you the leaks in your plumbing system.
- **Damp Drywall** - Damp drywall and ceilings with wet rings are clear signs of water from a leaking pipe. If this problem is left without being addressed, it may cause great damage to your home structure. Homeowners should call qualified plumbers to repair the defects so that there is no further damage to the property.
- **Unexplained High Water Bills** - When you have not had any unusual activity in your home but have unexplained high water bills, this could be a sign of a leaking pipe. When considering this as a possible sign, you should keep in mind other signs such as puddles, damp drywall, wet rings on the ceiling and wet areas. The physical indicators can also help you to detect plumbing problems.
- **Low Water Pressure** - When you experience low water pressure but there is an assurance of water supply, this means that there is a problem in the water main or the pipes in your home. Disturbances in the line, including ruptured or clogged pipes, may reduce the pressure of the water that reaches your home.
- **Cracks in the Foundation of Your Home** - Leaking water can seep into the foundation of your house, causing cracks to develop. When this goes on for a prolonged period, the leaking water will weaken the structural components of the home. This will manifest itself in the form of cracks in the walls and foundation.
- **Water Sounds** - Bubbling noises from the toilet or sink, whistling from the pipes, banging, dripping and clanking may be signs that some of the pipes in your home are broken. You should always pay attention to any sounds coming from areas likely to experience water leaks.
- **Unpleasant Odour** - When dirty water and sewage are not being channelled to the intended public sewer lines, there is bound to be an unpleasant odour in your home. This is a sign that the pipes may be backed up or blocked.

Report Municipal Water Leaks: Tel: 290 - 2402 / 2162

Beskerm jouself

Teen Hepatitis E, Cholera
en ander siektes

Was jou hande behoorlik



SODRA
u toilet
gebruik het.



VOOR
dat u kos
voorberui.



NA
dat u baba doeke
omruil het.

GEBRUIK ALTYD SEEP EN SKOON, VEILEGE, KRAANWATER!

